



**رفاد RIFAD**  
شركة رفاد لخدمات الحجاج  
RIFAD PILGRIMS SERVICES

A journey of faith characterized  
by comprehensive services and  
total comfort.

# رفاد RIFAD

RIFAD company for Hajj services was established in January 2023, we focused our efforts on recruiting an outstanding team to create a work environment ruled by governing and transparency.

The use of advanced technologies for a paperless office allows us to focus our efforts on quality services for the guests of Allah.



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RIFAD company for Hajj services is a daughter company of the holding company AL-SARAT (Pilgrims of Turkey, Europe, America and Australia company) honorably serving pilgrims from 75 countries for over 40 years .

Thanks to Allah we achieved outstanding services for the pilgrims of 6 countries during the Hajj season of the year 1445 H.

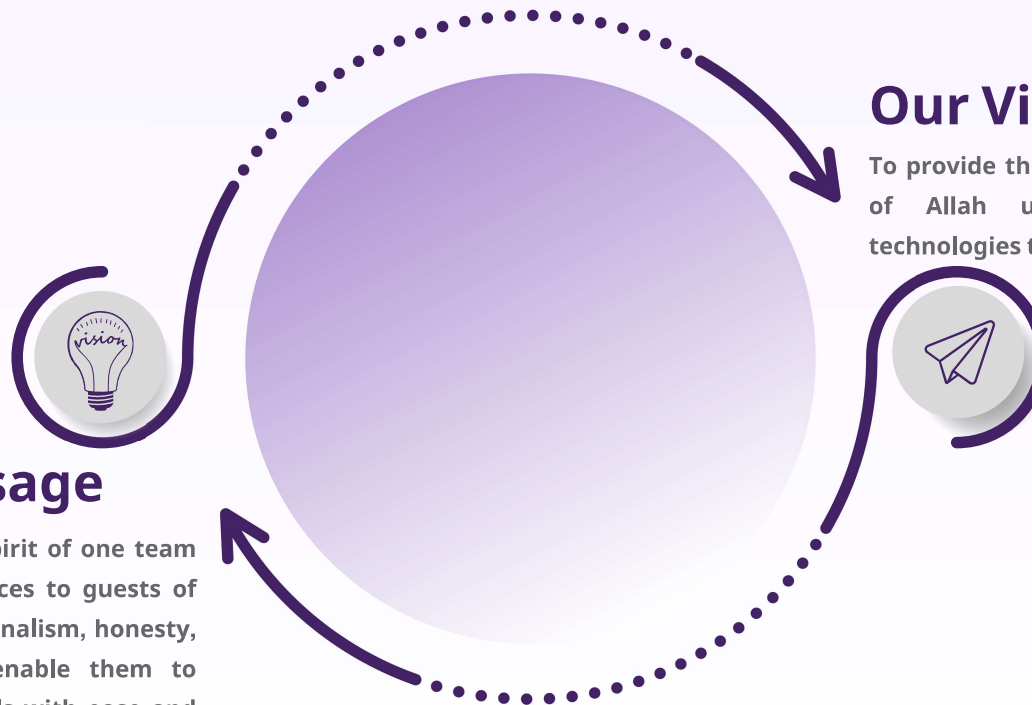
We hope to Allah that our advanced work environment which keeps total quality in all pilgrims' services at its core will enable us to be one of the leading companies serving guests of Allah.

CEO: Reda Rashad Ujaimi



## Our Message

Striving with the spirit of one team to provide all services to guests of Allah with professionalism, honesty, and sincerity to enable them to perform their rituals with ease and peace of mind.



## Our Vision

To provide the very best services for the guests of Allah using effective and advanced technologies to achieve comprehensive quality.



## Services we provide for the guests of Allah:

Highlight the services of the kingdom of Saudi Arabia in serving guests of Allah to perform their rituals with ease and peace of mind.



Coordination with guests of Allah for the Hajj trip.



Carry out an educational role throughout the Hajj journey.



Make all the arrangements to secure guests of Allah requirements during the Hajj journey.



Receive guests of Allah and provide appropriate means of transportation to their place of residence.



Provide transportation between Mecca, Medina and the holy sites.



Ensure that the best services are available to guests of Allah at all times.



Arrang for the departure of guests of Allah to their countries.

# Our Values

## Governance

Protect the rights of guests of Allah, company shareholders and all stakeholders.

## Credibility

provide services as agreed upon.

## Cooperation

work as a team and cooperate with all parties to offer quality service.

## Humanity

deal humanly with all guests of Allah of all ages and race.

## Sincerity

provide guests of Allah with best possible services and perform tasks to fullest extent.

# 4+6

Thanks to Allah we achieved outstanding services for the guests of Allah from 6 countries during the Hajj season of the year 1445 H.



Somalia



Burkina Faso



India



Pakistan



Bangladesh



Uzbekistan

# Reception and housing





# Reception and housing



# Delegation





# Holy Sites Services



# Holy Sites Services





# Catering



# Public Affairs: Health Care





# Enrichment Trips



# Farewell and Departure





## WORK TEAM:



**Reda Ujaimi**  
CEO



**Shawkat Morsi**  
VP Operation and  
Marketing



**Hassan Kubi**  
VP Administration



**Mazen Dahhan**  
VP Operation



**Hassan Alrehaili**  
Projects/IT Manager



**Ibraheem Meshal**  
Finance Manager



**Waleed Alharthi**  
Human Resource  
Manager



**Bsaam Bakhdar**  
Human Resource  
Specialist



**Nasser Alharbi**  
Masar/Purchasing  
Manager



**Majed Alsahli**  
Administrative  
Communication Specialist



**Yasser Bakhdar**  
Human Resource  
Specialist



**WALAA SINDI**  
Corporate  
Communications Manager



**Mayasem Alghalib**  
IT specialist



**Ghosoun Murad**  
Public Relation  
Specialist



**Anwaar Rawas**  
Admirative Assistant



**Mohammed Babgi**  
Admirative Assistant



**Jalal Aldeen**  
Accountant



**Talal Molla**  
CEO Office Manager



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**Reach out to us**

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